



Value-Based Facilities Management: How Facilities Practitioners Can Deliver Competitive Advantage to Organisations

By Steven Ee

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Value-Based Facilities Management: How Facilities Practitioners Can Deliver Competitive Advantage to Organisations By Steven Ee

The discipline of facilities management is often depicted as a support service or technical function, and remains a largely unrecognised profession. Blamed for incurring high maintenance costs or constraining an organisation's performance with a lack of facilities services, the facilities management is beset with a poor self-image. Yet, effective and efficient facilities management can contribute to an organisation's vision of productivity, good repute, and risk management, and play a major role in attracting and retaining talent. What knowledge and skills do you need to be a strategic resource to your company? How do you enable a safe, secure, comfortable, and productive workplace? How do you add value in a way that matters to your organisation? This book answers all these questions and more. This book is intended for easy reading, especially for busy facilities practitioners, to share practical strategies and solutions that facilities management can use to be a business advantage to organisations. It gives you a blueprint to integrate your own value-based facilities management, and become your organisation's valued resource in achieving their bottom line.

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Editorial Review

About the Author

Steven Ee runs FMS Associated Asia, a facilities management training and consultancy company that provides accelerated learning in facilities management. His mission to raise the recognition of facilities management has taken him around the world. His workshops, seminars, and training programmes have challenged facilities practitioners to raise the bar and earn respect as strategic resources for their organisation. He is a Certified Facility Manager awarded by the International Facility Management Association (IFMA), an IFMA Approved Instructor, and IFMA Subject Matter Expert for its Facility Management Professional program. He is the co-developer for the Competent Facilities Practitioner programme and has developed the Workforce Skills Qualification programme for facilities management in Singapore. His sincere, multi-disciplinarian approach has translated complex ideas into practical results and has inspired other practitioners to pursue excellence in the profession. He is regularly invited to speak at seminars and conferences attended by over thousands of facilities practitioners in Singapore, Malaysia, Brunei, Thailand, Indonesia, Philippines, and China.

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